FOR IMMEDIATE RELEASE
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OVERHEAD DOOR® OFFERS SOLUTIONS FOR THOSE EXPERIENCING OPENER INTERRUPTIONS
Dual Frequency Kits and Next-Generation Openers Alleviate Radio Interference Issues in Connecticut

DALLAS (Aug. 9, 2012) – Overhead Door Corp., a leading manufacturer of doors and openers for residential, commercial, industrial and transportation applications, is offering solutions to Connecticut homeowners impacted by service interruptions to their Overhead Door® openers and opener remote controls due to radio frequency interference from nearby military installations.

Recently, the Naval Submarine Base New London, in Groton, Conn., began operating communications equipment on the same 390 MHz frequency that is also used by some garage door openers in the area. The interference has caused certain garage door opener accessories, such as wireless remotes, to stop working consistently with their openers.

For owners of Overhead Door® openers impacted by this issue, whether in Connecticut or elsewhere, the company and its network of more than 450 authorized Overhead Door distributors offer a dual frequency kit, with an included dual frequency remote that changes the frequency utilized by the garage door opener remote system. Kit installation is a relatively simple project that can either be professionally installed or taken on by the homeowner.

Overhead Door’s newest generation of openers, including the Odyssey® and Destiny® lines, is another solution to combat frequency interference issues. The Odyssey and Destiny line of openers make frequency interference a non-issue by operating on a dual-frequency platform of 390 MHz and 315 MHz. Odyssey and Destiny openers automatically search these frequencies for the best operating mode, ensuring there is no interference from either off-site communications equipment or electronics within the home or garage.

Overhead Door and many other garage door opener brands have long built openers that operate on the 390 MHz frequency, which the Federal Communications Commission allows. In recent years, however, U.S. military installations have begun installing Land Mobile Radio (LMR) systems, which operate on the 390 MHz frequency. Interference from LMR systems is not predictable and can be intermittent, as LMR systems are designed for contingencies when military installations need to communicate with civil first responders. Many variables affect whether a homeowner experiences an interference issue, such as the home’s position, distance from a military base, the building materials incorporated and the duration of the military’s LMR test.

To find an Overhead Door distributor in your area that stocks dual frequency kits, or to learn more about Odyssey and
Destiny garage door openers, visit www.overheaddoor.com.

About Overhead Door Corporation
Overhead Door Corporation, based in Dallas, Texas, is a leading manufacturer of doors and openers for residential, commercial, industrial and transportation applications. The company has five divisions: Access Systems Division (ASD), which features the Overhead Door and Wayne-Dalton brands; The Genie® Company, manufacturer of remote-controlled garage door opening systems; Horton Automatics, a manufacturer of automatic entrance systems; TODCO, the largest producer of truck doors for the transportation industry; and Creative Door Services, Western Canada’s leader in providing door products and services to the residential, commercial and industrial markets. Overhead Door Corporation created the original overhead garage door in 1921 and the first electric garage door opener in 1926. Overhead Door now employs more than 3,500 people, has 22 manufacturing facilities, 78 regional sales and service and installation centers and more than 5,000 distributors and dealers that service national builders, national accounts, architects, general contractors and homeowners, as well as major retailers in the U.S. and Canada. Overhead Door Corporation is a subsidiary of Sanwa Holdings Corporation of Tokyo, Japan. For additional information, visit www.overheaddoor.com, our Facebook page or follow us on Twitter.

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