1. **How many different openers can you control with the Overhead Door® Universal Remote?**

   With the Overhead Door® Universal Remote, you can control a combination of up to 4 different garage door openers and/or gate receivers. Each of the 4 buttons on the remote programs individually of the others so having multiple brands of openers controlled by a single remote is not a problem.

2. **Does this remote come with a visor clip or keychain option?**

   Each Overhead Door® Universal Remote comes standard with BOTH a visor clip or keychain option inside every box for maximum convenience.

3. **Are the buttons on the Overhead Door® Universal Remote pre-programmed?**

   Each of the 4 buttons on the Overhead Door® Universal Remote are pre-programmed with a popular opener manufacturer for your programming convenience. If you are not working with one of those brand openers or desire a different button setup than what is pre-programmed, no problem! You can easily change your button layout to your preference by using alternate programming methods. See your remote instruction for further details.

4. **What kind of batteries does the Overhead Door® Universal Remote use?**

   The Overhead Door® Universal Remote uses a single CR2032 coin cell battery. You can access this battery by removing the Phillips head screw on the back of the remote with a screw driver and then use a small coin (if needed) to pop open the case.
5. What openers are compatible with the Overhead Door® Universal Remote?

Control the most popular brands of garage door openers and gate receivers such as Overhead Door, Genie®, Chamberlain®, Linear®, Wayne Dalton®, plus many more!

Upon release of the Overhead Door® Universal Remote product, the below chart is accurate for SW: v01.01.04. Overtime, we will implement additional manufacturers which means the compatibility list can and will change.

You can use this link to find the most up to date compatibility chart.

<table>
<thead>
<tr>
<th>Brand Name</th>
<th>Specification Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Genie®</td>
<td>315/390 MHz, Intellicode® I, 1995-current</td>
</tr>
<tr>
<td></td>
<td>315/390 MHz, Intellicode® II, 2010-2011</td>
</tr>
<tr>
<td></td>
<td>390 MHz, 9 &amp; 12 Switch/2 Position Dip Switch, 1993-1995</td>
</tr>
<tr>
<td>Overhead Door™ Brand</td>
<td>315/390 MHz, CodeDodger® I, 1995-current</td>
</tr>
<tr>
<td></td>
<td>315/390 MHz, CodeDodger® II, 2010-2011</td>
</tr>
<tr>
<td></td>
<td>390 MHz, 9 Switch/3 Position Dip Switch, 1993-1995</td>
</tr>
<tr>
<td>Chamberlain® LiftMaster® Craftsman®</td>
<td>Purple Learn Button, 315 MHz, Security +®, 2006-2014</td>
</tr>
<tr>
<td></td>
<td>Orange/Red Learn Button, 390 MHz, Security +®, 1996-2005</td>
</tr>
<tr>
<td></td>
<td>Yellow Learn Button, 390 MHz, Security +2.0®, 2011-current</td>
</tr>
<tr>
<td></td>
<td>Green Learn Button, 390 MHz, Billion Code®, 1993-1995</td>
</tr>
<tr>
<td></td>
<td>390 MHz, 9 Switch/3 Position Dip Switch</td>
</tr>
<tr>
<td>Sommer®</td>
<td>310 MHz, Rolling Code</td>
</tr>
<tr>
<td>Linear®</td>
<td>318 MHz, Mega Code®</td>
</tr>
<tr>
<td>Wayne Dalton®</td>
<td>372.5 MHz, Rolling Code, 1999-current</td>
</tr>
<tr>
<td>Ryobi®</td>
<td>372.5 MHz, Rolling Code</td>
</tr>
<tr>
<td>Guardian®</td>
<td>303 MHz, Fixed Learn Code</td>
</tr>
<tr>
<td>Xtreme® Brand</td>
<td>303 MHz, Fixed Learn Code</td>
</tr>
<tr>
<td>Marantec®</td>
<td>315 MHz, Fixed Learn Code</td>
</tr>
<tr>
<td>FAAC®</td>
<td>433.92 MHz, Rolling Code</td>
</tr>
</tbody>
</table>

6. Will the Overhead Door® Universal Remote work with any other brand/specifications other than what is on this list?

For rolling code brands/specifications, no, the remote will not work on any other brands/specifications other than what is listed. For dip switch brands/specifications, it is possible if they are on the same MHz, however, without proper testing on individual units, this cannot be confirmed. Also remember, Overhead Door® operator accessories should only be used on products produced 1993 and after that have functional safety sensors.
7. Does the Overhead Door® Universal Remote use dip switches?
   The Overhead Door® Universal Remote does not use physical dip switches, but it
does use “virtual dip switches” – or dip switch codes created by using specific
button presses on the remote. Once in the mode to receive dip switch input, the
user will press 1=UP, 2=MIDDLE and 3=DOWN to represent the location of the
dip switches on the original product.

8. How do I clear out the Overhead Door® Universal Remote and return it to
   factory settings?
   If you used the ‘QUICK START METHOD’: You must clear these in the same
manner you would clear original transmitters from the head. Please consult your
opener manual for instruction.

   If you used the ‘LEARN METHOD’ or ‘TEACH & PAIR’ (‘cloning’): On the
universal remote, press and hold down button #3 while pressing button #4 - four
times. The blue LED will give a long blink and then go out.

   If you have only one opener, you may also (for all methods) simply program over
of what has previously been done.

9. When I press the universal remote buttons excessively, sometimes the
   white LED lights with every button press and the remote doesn’t seem to
   be responding.

   Leave the remote untouched for approximately 2 minutes or remove the battery
and re-insert.

10. What is the “Teach & Pair” (or “cloning”) feature and what do I need to do
    to use it?
    The “Teach & Pair” (or “cloning”) feature is just another option offered to create
an additional remote. To use the “Teach & Pair” (or “cloning”) feature for
programming, an existing operational remote is required. The user can put the
Overhead Door® Universal Remote into a ‘pairing mode’ – the user then presses
a button on the existing working remote while the Overhead Door® Universal
Remote “listens”. The Overhead Door® Universal Remote is then able to repeat
back what it heard, “cloning” your existing remote transmission. Programming
the remote to the opener head is still required to complete the process for rolling
code products.
11. I am having trouble with the “TEACH & PAIR” method – the universal remote does not seem to recognize the operational remote transmission.

Be sure to vary the distance between the universal remote and the operational remote. Try touching them together, also try up to 4” apart. Always put the operational remote to the side of the universal transmitter with button numbers 1 and 3 for best results.

12. When working with Chamberlain®/LiftMaster®/Craftsman® Yellow Learn Button units, I am having trouble programming the universal remote to the operator head/receiver.

When programming a Chamberlain/LiftMaster/Craftsman operator with the yellow learn button, be sure to follow the specific programming instructions for these units. After preparing the remote to receive a yellow learn button unit, on the garage door opener:

1. Press the yellow LEARN button for 2-3 seconds and then release
2. On the remote, press and release the pre-set button OR the button you just programmed once every 2 seconds until the garage door opener operates. Let it run until it stops.
   TIP: Allow the LED light on the universal transmitter to stop flashing before your next button press.
3. Repeat steps 1 and 2 above.
4. Test the button - programming is complete.
13. When working with Marantec® products, what is the best method to program with?

If you have no other remotes or keypads that you are using with the operator, the LEARN method will work and you will program to the head as the instructions indicate. If you have additional remotes and/or keypads that you use with the operator, you should use the TEACH & PAIR method only to alleviate the risk of interfering with products already programmed and working. For this scenario, you will not program the remote to the operator head.

14. When working with any of the dip switch style units, do I still need to program the remote to the opener head?

After preparing the remote to receive one of the named units, do not program it to the opener head. Instead, press the button on the universal remote that you have selected and prepared WITHOUT programming it to the head – this should operate the opener.