The Genuine. The Original.

OVERHEAD DOOR ®

FAQs for the Overhead Door® Universal Wireless Keypad

1. **How many different openers can you control with the Overhead Door® Universal Keypad?**

   With the Overhead Door® Universal Keypad, you can control a combination of up to 3 different garage door openers. Each of the 3 openers can be programmed individually of the others so having multiple brands of openers controlled by a single keypad is not a problem.

2. **Are any manufacturer settings of the Overhead Door® Universal Keypad pre-programmed?**

   No, the Overhead Door® Universal Keypad does not come pre-programmed with any specific manufacturer brands/specifications.

3. **Does the Overhead Door® Universal Keypad have a pre-programmed PIN number?**

   No, the Overhead Door® Universal Keypad does not come with a pre-programmed PIN number. The PIN number for the keypad is set during programming.

4. **What kind of batteries does the Overhead Door® Universal Keypad use?**

   The Overhead Door® Universal Keypad uses 2xAAAs. You can access the batteries by removing the battery cover on the front lower portion of the keypad.

5. **I see the keypad and cover are white. Are there colored lids available?**

   The Overhead Door® Universal Keypad comes in white only, however, it is compatible with the existing colored keypad lids that are used with the regular (non-universal) keypad today. The optional colored lids are sold separately.

6. **What openers are compatible with the Overhead Door® Universal Keypad?**
   Control the most popular brands of garage door openers such as Genie®, Chamberlain®, Linear®, Wayne Dalton®, plus many more!

   Overtime, we will implement additional manufacturers which means the compatibility list can and will change.

Brand Name	Specification Notes
Genie®	315/390 MHz, Intellicode® I, 1995-current
	315/390 MHz, Intellicode® II, 2010-2011
	390 MHz, 9 & 12 Switch/2 Position Dip Switch, 1993-1995
Overhead Door™	315/390 MHz, CodeDodger® I, 1995-current
	315/390 MHz, CodeDodger® II, 2010-2011
	390 MHz, 9 Switch/3 Position Dip Switch, 1993-1995
Chamberlain® LiftMaster® Craftsman®	Purple Learn Button, 315 MHz, Security +®, 2006-2014
	Orange/Red Learn Button, 390 MHz, Security +®, 1996-2005
	Yellow Learn Button, 390 MHz, Security +2.0®, 2011-current
	Green Learn Button, 390 MHz, Billion Code®, 1993-1995
	390 MHz, 9 Switch/3 Position Dip Switch
Sommer®	310 MHz, Rolling Code
Linear®	318 MHz, Mega Code®
Wayne Dalton®	372.5 MHz, Rolling Code, 1999-current
Ryobi®	372.5 MHz, Rolling Code
Guardian®	303 MHz, Fixed Learn Code
Xtreme® Brand	303 MHz, Fixed Learn Code
Marantec®	315 MHz, Fixed Learn Code
Stanley®	310 MHz, 9 Switch/3 Position Dip Switch
FAAC®	433.92 MHz, Rolling Code

7. **Will the Overhead Door® Universal Keypad work with any other brands/specifications other than what is on this list?**

   For rolling code brands/specifications, no, the keypad will not work on any other brands/specifications other than what is listed. For dip switch brands/specifications, it is possible if they are on the same MHz, however, without proper testing of individual units, this cannot be confirmed. Also please remember, Overhead Door® operator accessories should only be used on products produced 1993 and after that have functional safety sensors.

8. **Does the Overhead Door® Universal Keypad use dip switches?**

   The Overhead Door® Universal Keypad does not use physical dip switches, but it does use "virtual dip switches" – or dip switch codes created by using specific button presses on the keypad. Once in the mode to receive dip switch input, the user will press 1=UP, 2=MIDDLE and 3=DOWN to represent the location of trinary dip switches or 1=UP, 2=DOWN for binary dip switches.

9. **How do I clear out the Overhead Door® Universal Keypad and return it to factory settings?**

   Press both the PROGRAM & UP/DOWN keys at the same time and hold for 5 seconds (a tone will sound) - then release both buttons. The green LED will flash and go out.

   Perform this task first before setting the PIN or at any time the keypad needs to be reset to its factory default.

10. **Waiting 15 seconds for the back lighting to go out feels like forever. Is there a faster alternative?**

    To quickly exit a step or to exit a back lit keypad, press the 7 & 9 keys at the same time and then release. All back lighting should go out.

11. **Why does the keypad beep every time I press a button?**

    The Overhead Door® Universal Keypad will emit a tone each time a button on the keypad is properly pressed. This gives the user an audible sound to confirm their button press has been received by the keypad.

12. When working with Chamberlain®/LiftMaster®/Craftsman® Yellow Learn Button units, I am having trouble programming the universal keypad to the operator head/receiver.

When programming a Chamberlain/LiftMaster/Craftsman operator with the yellow learn button, be sure to follow the specific programming instructions for these units. After preparing the keypad to receive a yellow learn button unit, on the garage door opener:

1. Press the yellow LEARN button for 2-3 seconds and then release
2. On the keypad, press and release the UP/DOWN button once every 2 seconds until the garage door opener operates. Let it run until it stops.

   TIP: As soon as the opener activates, DO NOT press any additional buttons until the opener stops running.

3. With the keypad back lighting still flashing, repeat steps 1 and 2 above.

   TIP: As soon as the opener activates, DO NOT press any additional buttons until the opener stops running.

   Programming is complete.

13. What is the trick when working with Marantec® products?

If there are no other RF devices being used the Marantec opener, follow the Overhead Door® Universal Keypad instructions to program.

If you already have a Marantec remote(s) paired to the operator and you program the Overhead Door® Universal Keypad, the keypad will work the opener, but the existing remote(s) will not.

In order to use the Overhead Door® Universal Keypad with a Marantec opener, you will need to use the Overhead Door® Universal Remote as well. The TEACH & PAIR METHOD in universal remote instruction can use the universal keypad you just paired to the opener as the 'existing operational remote' and learn the proper code from the keypad. When the TEACH & PAIR METHOD instructions call for the existing operational remote, use the paired universal keypad in its place.

14. **When working with any of the dip switch style units, do I still need to program the keypad to the opener head?**

    After entering the converted dip switch code into the keypad, there is no need to program to the opener head. When the UP/DOWN key is pressed, the opener will operate, and programming is complete.